Summary of Experience

Pia is an acknowledged leader in the area of implementing lean, organizational change and creating system of continuous improvement with sustainable results. Her main focus is building capability through an integration of training, implementing and coaching closely with clients. Pia has been working in a broad range of industries both in manufacturing, service, public sector and healthcare. She has been involved in a wide range of large-scale improvements in over 15 countries and her clients have included TetraPak and its supply chain suppliers, SKF, Volvo Cars, Volvo Trucks, Gambro (Swedish Lean Prize Winner 2013), IKEA, Scania, Swedish Television, Skåne University Hospital. She has extensive training in improvement tools and methods from both Japanese experts (JMAC, Shingijutsu, Gemba Research and at Toyota) and Global Lean experts in over 20 years. She has written numerous articles, co-written books and developed and run numerous on-the-job workshop training of both top management and shop floor personnel. She has developed and delivered different Lean management games (Lean Production, Supply Chain, Lean Knowledge Builder and Lean Development) and trained well over 400 people and organizations in Europe and Asia in 10 languages.

Selected Accomplishments

- Led a lean implementation across the whole supply chain in multi-country European project with 50% reduction in lead-time and major capital reduction and service level improvement where the main focus was takt management for synchronizing and leveling the entire supply chain.

- Developed and verified the supply chain for a new product introduction within packaging industry where the supply chain performance reached the targeted levels for quality, delivery performance and efficiency, well before "Start of Production" - full speed principles were adapted and developed for long cycle times and low volume industry.

- Developed and implemented a concept based on the lean principles for Swedish automotive dealers with major results (+ 10% units) in customer satisfaction as well as productivity.

- Trained top management of one of Sweden's major hospitals and helped deploy multiple value stream improvements such as elimination of year-long queues, improving patient flows, more than doubling capacity.

- Led the reorganization of flow of working methods for a TV news channel that subsequently became best in class with a major cultural change.

- Provided coaching for several years for medical equipment manufacturer who has reached double-digit improvements in most parameters and a stable improvement level over several years of around 10 implemented improvements per employee and year; organization also won the Swedish Lean Prize 2013.

- Participated/organised three terms of Lean Growth Business School in Prag, Basel and Dusseldorf for major Swedish forestry, duration 12 weeks under one year; trained future top managers and CEOs.

- Organiser/leader of Lean Operations Business School for Swedish investment group in four European countries that helped deliver substantial improvements of productivity, lead time and quality at all sites.

- Responsible and developed all of Lean Forum and Plan's lean courses in Sweden (largest trainer in Sweden); the courses include both fundamental, advanced and leadership trainings; trained the trainers that run the courses.

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- Ran Sweden's largest lean certificatory where candidates are certified and tested on their lean qualifications; accreditation according to LCS (Lean Competency System at Cardiff Business School).

- Organized a large number of master classes (training events) with authorities from US, UK, etc

- Served as board member for the Swedens largest lean training organization, Plan Utbildning.

Educational Background

MSc, Chalmers University of Technology, Mechanical Engineering, Göteborg, Sweden